

## **NORTH HIGHLAND**

Founded in 1992, North Highland have grown to over 900 full-time consultants and 400 contractors, earning the title of the world's leading change and transformation consultancy in the process.

After initially working together on a Bullhorn database migration, North Highland engaged Kyloe to help automate and streamline their document management processes.

Our solution was Kyloe AwesomeDocs – the Bullhorn document automation product designed with recruitment in mind.

## Challenges

- Manual letter and contract creation = Time consuming with high risk of errors.
- Offer letters and contracts being sent via email = No electronic signatures or tracking, resulting in lengthy and inconsistent workflows.
- Files being saved locally rather than centrally = Lost files and lack of visibility.

## Key objectives

- Eliminate errors in documents by enforcing templates
- Ensure ease of template maintenance
- Enable electronic signatures
- Implement a structured workflow around issuing offers and contracts
- Improve recruiter efficiency
- Seamless integration to Bullhorn





"Kyloe AwesomeDocs made our contractor setup process quick and easy – reducing the time from 30 to 2 minutes!"
Ryan Gemmill, Senior Manager, Talent Acquisition Operations, North Highland



## The Kyloe solution

The challenges North Highland were facing will be familiar to many, and these challenges are exactly what Kyloe AwesomeDocs for Bullhorn was created to solve! This document automation product for Bullhorn offers everything needed to achieve North Highland's objectives.



Securely
stored files, in
one place and
easily
accessible



Reduced
compliance
process
process from
30mins to 2mins



DocuSign
enables
eSignatures
AND automatic
status updates

It's hard to overstate the value of having these documents readily available when our clients audit us, which is common. In 2020 we had 3 such audits from large enterprise clients and we aced each one."

Ryan Gemmill, Senior Manager, Talent Acquisition Operations, North Highland



